

**Privacy Notice**  
**www.Americold.com**

**Last updated: March 15, 2019**

This Privacy Notice explains how Americold Logistics LLC and its parents and affiliates (“Americold”, “we”, “us” “our”), collects, uses, shares and stores information about individuals (“you”) and your interactions with our website at [www.Americold.com](http://www.Americold.com) (“Site”). It also explains your choices, such as opting out of receiving email newsletters and targeted advertising. This Privacy Notice was posted on March 1, 2019. Unless defined here, capitalized words have the same meaning as in the Americold Terms of Use, which this Privacy Notice is part of. By using the Site, you agree that Americold may collect, use, disclose and store your Personal Information (defined below) as set out in this Privacy Notice.

**1. Who we are**

Americold is a global leader in temperature-controlled warehousing and logistics.

Americold’s contact details are:

**Postal Address:** Americold, 10 Glenlake Parkway South Tower, Suite 600, Atlanta, Georgia 30328

**Email:** [privacy@americold.com](mailto:privacy@americold.com)

**Phone:** 678-459-1946 or 833-879-9936 (toll-free)

**2. What is Personal Information and Aggregated Data**

‘**Personal Information**’ means any information relating to you as an identifiable individual, including your name, email address, geo-location data, and online identifier such as your IP address or device ID.

‘**Aggregated Data**’ is data in a summary form for statistical and other analyses from which Personal Information cannot be determined.

**3. Information we collect and how we use it**

When you visit our Site we collect Personal Information and other information from you.

- We collect Personal Information when you share it voluntarily through the contact forms on our Site.
- We collect some Personal Information automatically when you visit our Site.

- We use your Personal Information to provide and improve the Site, understand how you and others are using the Site and to inform you about products and services that may be of interest to you.
- Your Personal Information data is processed for the period necessary for the purposes for which they have been collected, to comply with legal and regulatory obligations and for the duration of any period necessary to establish, exercise or defend any legal rights. In order to determine the most appropriate retention periods for your personal data, we have specifically considered the amount, nature and sensitivity of your personal data, the reasons for which we collected your personal data, the service you deserve and expect from us together with the applicable legal requirements.

#### **A. Personal Information you provide directly**

**Name and Email Address.** When you fill out a Contact Us form, we ask you for your real name, email address, and phone number. We also ask for your consent to contact you. We use this information to communicate with you to respond to your requests for information. In addition, if you have opted in to our mailing list, we may use this address to email you about our products and services. We provide an opt-out link at the bottom of each email message.

**Your Location.** When you use the maps on our Site, Googlemaps or other map service providers may ask for your location so that the map is oriented with your location at the center. We do not record this location information.

#### **B. Personal Information we collect automatically**

**Information About Your Use of the Site.** Our website host automatically records your visits to the Site. Like all other website servers, ours compiles a log that records the date, time, browser (i.e., Firefox), device type (i.e., iPhone), operating system (i.e. Android), and originating IP address of each page you visit.

Our website host also use cookies to collect information about your visits to our Site. Cookies are text files placed on your computer by websites to collect standard log information and visitor behavior information. Our cookies collect the following information about you: which website or ad you visited right before ours, which pages you visited on our Site, and how much time you spent on each section of our Site. We may also collect other data about your visit, such as search requests and results. We use this information for our legitimate interests to track usage of our Site, to measure the number of unique visitors to the different sections of our Site, to understand how people find our Site, and to help us make our Site more useful to visitors. The use of this information is called “analytics.” Often information used for analytics is aggregated. You can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some features of our Site may not work properly without cookies. Most browsers accept cookies automatically but allow you to disable them. For more information about cookies visit <https://www.allaboutcookies.org>.

**Information About Your Location.** From your IP address, our website host can tell generally where you are when you are accessing our Site, such as which city. Our host shares that information with us so that we know where our prospective customers are located.

### **C. Personal Data and Information Third Parties Collect Automatically**

**Third-Party Cookies for Site Use Analysis.** We use third parties such as Google to help us analyze how people are using our Site. We also use the Google Analytics service to provide us with demographic data about our visitors, such as age and gender. Google uses a cookie that can be recognized by Google or its affiliate DoubleClick when you visit other websites. For more information about how Google collects, uses, and shares your information, please visit the Google Privacy Policy-Partners website at <https://www.google.com/policies/privacy/partners/>.

### **Third-Party Cookies Used to Target Ads to You When You Visit Other Websites.**

“Beacons” are transparent pixel images that are used in collecting information about website usage across websites and over time. We work with other companies who use their cookies or beacons to target ads to you on other websites based on your prior visits to our Site.

- **“Retargeting”** is showing you ads about Americold when you visit other websites. We engage Google and other companies to do this by dropping a cookie on your device that records the fact that you visited our Site. When you visit other websites, if they also work with Google, Google will read the cookie on your device and then show you an Americold ad.
- **“Behavioral Advertising”** is showing you ads based on inferences about your interests, derived from your website visits over time. This is called online behavioral advertising (“OBA”), because you receive ads based on your prior online behavior. We do not have access to these cookies; it is third parties who engage in OBA. However, you may configure your browser settings to block OBA cookies.

## **4. Our Sharing of your Personal Information**

**Business Transfers.** As we develop our business, we might sell or buy businesses or assets. In the event of a corporate sale, merger, reorganization, dissolution, or similar event, Personal Information may be part of the transferred assets.

**Companies Whom We Have Contracts With.** Americold, like many businesses, hires other companies to perform certain business-related functions (“**Third Party Service Providers**”). Examples include emailing information to you, maintaining our website, databases, marketing and advertising, and marketing research and analysis. For example, we use Salesforce and Hubspot to manage our prospective customer contact list. We use iCIMS to manage job online applications. When we employ another company to perform a function of this type, we only provide them with the Personal Information they need to perform their specific function and we do not authorize these service providers to use or disclose your Personal Information except as necessary to perform the tasks we have asked them to do for us or to comply with legal

requirements. If you would like a list of the companies we use to assist us to manage Personal Information or to learn more about our policies and practices concerning the use of Third Party Service Providers with respect to Personal Information, please email us at [privacy@americold.com](mailto:privacy@americold.com)

**Legal Requirements.** We may disclose your Personal Information without your consent if required or permitted to do so by law, including the good faith belief that such action is necessary to (i) comply with a legal obligation, (ii) cooperate with a legal investigation or a request from a government institution, (iii) investigating a breach of an agreement or breach of applicable laws; (v) detect or prevent fraud; or (vi) act in urgent circumstances to protect the personal safety of users of the Site or the public.

### **Aggregated data shared**

We disclose aggregated statistics, such as number of Site visitors, in order to describe our Site to current and prospective business partners, and to our Third Party Service Providers for our legitimate interests and other lawful purposes.

## **5. Your Personal Information Rights**

You have rights regarding the Personal Information we have about you.

You may object to, or restrict, our collection, use, sharing, transfer and/or storage of your Personal Information. You may also request a copy of the information that we have about you. You may also ask us to correct or remove personal information you think is incorrect.

If you would like to object, restrict, access, correct, delete, or request a copy of some or all of your personal information, please email, write, or call us at the following address: [privacy@americold.com](mailto:privacy@americold.com). Americold, 10 Glenlake Parkway South Tower, Suite 600, Atlanta, Georgia 30328. Our phone number for this purpose is 678-459-1946. We will respond to your request within a reasonable period of time.

We will store your Personal Information for as long as necessary to perform the tasks for which we collected it, and to comply with applicable laws and as necessary for backup, archiving, audit, preventing fraud, resolving disputes, and troubleshooting problems.

## **6. Your choices**

### **A. Opt out of email**

If you have provided your contact information to us, we may send you information about our products services that we believe you may be interested in. We provide an opt-out link at the bottom of each email message.

Because we plan our communications in advance, it may take a few days for your opt-out request to take effect. If you continue to receive marketing messages from us after you opt-out, please let us know so that we can investigate the situation.

### **B. Opt out of Google Analytics**

To prevent your data from being used by Google Analytics, [click here](#) for instructions.

### **C. Opt out of Google behavioral advertising**

To opt out of Google behavioral advertising, [click here](#) to see your Google ad settings.

### **D. Opting out of tracking**

Please see our [Cookie Policy](#) for important information about non-Google cookies that are placed by us or by our business partners on your computer, mobile phone or other device and how to opt out. We do not have access to, nor does this Privacy Notice govern, the use of cookies or other tracking technologies that may be placed on your computer, mobile phone, or other device by non-affiliated, third-party ad technology, ad servers, ad networks, or any other non-affiliated third parties. If you would like to learn more about OBA or to opt out of having this information used by companies that are part of the Network Advertising Initiative to deliver targeted ads, please visit [https://www.networkadvertising.org/managing/opt\\_out.asp](https://www.networkadvertising.org/managing/opt_out.asp), or if you are located in the European Union/European Economic Area, please visit European Interactive Digital Advertising Alliance (EDAA) Your Online Choices website at <http://www.youronlinechoices.eu/>. Please note you will continue to receive generic ads.

### **E. Deleting cookies**

To manage or delete browser cookies, please see your browser's privacy settings.

## **7. Exclusions**

This Privacy Notice does not apply to any Personal Information collected by Americold outside the Site, such as through a telephone call. This Privacy Notice does not apply to any unsolicited information you provide to us through the Site or through any other means, such as information posted to any public areas of the Site, any ideas for new products or modifications to existing products, and other unsolicited submissions (collectively, "Unsolicited Information"). All Unsolicited Information shall be deemed to be non-confidential and by sending any Unsolicited Information to us, you agree that Americold shall be free to reproduce and use such Unsolicited Information without limitation or attribution.

## **8. Children**

Americold does not knowingly collect Personal Information from children under the age of 13. If you are under the age of 13, please do not use the Site. If you have reason to believe that a

child under the age of 13 has provided Personal Information to us, please contact us at [privacy@americold.com](mailto:privacy@americold.com) and we will look to delete that information from our databases.

## **9. Links to other web applications**

This Privacy Notice applies only to the Site. The Site may contain links to other websites not operated or controlled by us (the “Third Party Sites”). The policies and procedures we described here do not apply to the Third Party Sites. The links do not imply that we endorse or have reviewed the Third Party Sites. We suggest contacting those sites directly for information about their privacy policies and practices.

## **10. Security of Your Personal Information**

We use appropriate technical, physical and organizational measures designed to protect your Personal Information from loss, misuse, and unauthorized access or use, disclosure, alteration, or destruction. However, no Internet, email, or other electronic transmission is ever 100% secure or error free, so we cannot guarantee that your Personal Information will never be accessed, used, or disclosed, so you should take special care in deciding what information you share on the Site.

“Phishing” is a scam designed to steal your Personal Information. If you receive an e-mail that looks like it is from us asking you for information about you, please contact us.

## **11. Your California data privacy rights**

California law permits Site visitors who are California residents to request and obtain from us once a year, free of charge, a list of the Third Parties and corporate affiliates (if any) to whom we have disclosed their Personal Information for direct marketing purposes in the prior calendar year, as well as the type of personal information disclosed to those parties. If you are a California resident and would like to request this information, please submit your request in an email to [privacy@americold.com](mailto:privacy@americold.com). Please note that we will need to verify your identity before we can provide this list.

## **12. Transferring your Personal Information to Other Countries**

Our Site is provided from within the United States and is subject to state and federal laws of the United States. If you are located outside the United States, your Personal Information is being transferred to, stored, used, and shared in the United States.

## **13. Access to information; contacting us**

To keep your Personal Information accurate, current, and complete, please contact us at [privacy@americold.com](mailto:privacy@americold.com). We will need to verify your identity, and then will take reasonable steps to update or correct Personal Information in our possession that you have previously submitted via the Site.

## **14. Changes to Our Privacy Notice**

We keep this Privacy Notice under regular review, and we will notify you when we make changes in the future. Please review this policy periodically, and especially before you provide any Personal Information to us. We will also place any updates on our website. This Privacy Notice was last updated on the date indicated at the top of this document.