

Privacy Notice
www.Americold.com

Last updated: February 1, 2020

This Privacy Notice explains how we, Americold, collect, use, share and store information about individuals (“you”) and your interactions with our website at www.Americold.com (“Site”). It also explains your choices, such as opting out of receiving email newsletters and targeted advertising. This Privacy Notice was posted on March 1, 2019 and updated on February 1, 2020, to include an explanation of new California rights. Unless defined here, capitalized words have the same meaning as in the Americold Terms of Use, which this Privacy Notice is part of.

1. Who we are

Americold is the global leader in temperature-controlled warehousing and logistics, with the largest network in the world.

Americold’s contact details are:

Postal Address: Americold, 10 Glenlake Parkway South Tower, Suite 600, Atlanta, Georgia 30328

Email: privacy@americold.com

Phone: 678-459-1946

2. What is Personal Information and Aggregated Data

‘**Personal Information**’ means any information relating to you from which you can be identified, directly or indirectly, including your name, email address, geo-location, and online identifier such as your IP address or device ID.

‘**Aggregated Data**’ is data in a summary form for statistical and other analyses.

3. Information we collect and how we use it

When you visit our Site we collect Personal Information and other information from you.

- We collect Personal Information when you share it voluntarily through the contact forms on our Site.
- We collect some Personal Information automatically when you visit our Site.
- We use your Personal Information to provide and improve the Site, understand how you and others are using the Site and to inform you about products and services that may be of interest to you.

Name and Email Address. When you fill out a Contact Us form, we ask you for your real name, email address, and phone number. We use this information to communicate with you to response to your requests for information. In addition, we and may use this address to email you about our products and services. We provide an opt-out link at the bottom of each email message.

Your Location. When you use the maps on our Site, Googlemaps or other map service providers may ask for your location so that the map is oriented with your location at the center. We do not record this location information.

B. Personal Information we collect automatically

Information About Your Use of the Site. Our website host automatically records your visits to the Site. Like all other website servers, ours compiles a log that records the date, time, browser (i.e., Firefox), device type (i.e., iPhone), operating system (i.e. Android), and originating IP address of each page you visit.

Our website host also use cookies to collect information about your visits to our Site. Cookies are text files placed on your computer by websites to collect standard log information and visitor behavior information. Our cookies collect the following information about you: which website or ad you visited right before ours, which pages you visited on our Site, and how much time you spent on each section of our Site. We may also collect other data about your visit, such as search requests and results. We use this information for business purposes such as to track usage of our Site, to measure the number of unique visitors to the different sections of our Site, to understand how people find our Site, and to help us make our Site more useful to visitors. The use of this information is called “analytics.” Often information used for analytics is Aggregated Data.

You can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some features of our Site may not work properly without cookies. Most browsers accept cookies automatically but allow you to disable them. For more information about cookies visit <https://www.allaboutcookies.org>.

Information About Your Location. From your IP address, our website host can tell generally where you are when you are accessing our Site, such as which city. Our host shares that information with us so that we know where our prospective customers are located.

C. Personal Data and Information Third Parties Collect Automatically

Third-Party Cookies for Site Use Analysis. We use third parties such as Google to help us analyze how people are using our Site. We may also use the Google Analytics service to provide us with demographic data about our visitors, such as age and gender. Google uses a cookie that can be recognized by Google or its affiliate DoubleClick when you visit other websites. For more information about how Google collects, uses, and shares your information, please visit the Google Privacy Policy-Partners website at <https://www.google.com/policies/privacy/partners/>.

Third-Party Cookies Used to Target Ads to You When You Visit Other

Websites. “Beacons” are transparent pixel images that are used in collecting information about website usage across websites and over time. We may work with other companies who use their cookies or beacons to target ads to you on other websites based on your prior visits to our Site.

- **“Retargeting”** is showing you ads about Americold when you visit other websites. We may engage Google and other companies to do this by dropping a cookie on your device that records the fact that you visited our Site. When you visit other websites, if they also work with Google, Google will read the cookie on your device and then show you an Americold ad.
- **“Behavioral Advertising”** is showing you ads based on inferences about your interests, derived from your website visits over time. This is called online behavioral advertising (“OBA”), because you receive ads based on your prior online behavior. We do not allow our Third Party Service Providers to use data collected on our Site for OBA.

4. Our Sharing of your Personal Information

Business Transfers. As we develop our business, we might sell or buy businesses or assets. In the event of a corporate sale, merger, reorganization, dissolution, or similar event, Personal Information may be part of the transferred assets.

Companies Whom We Have Contracts With. Americold, like many businesses, hires other companies to perform certain business-related functions (“**Third Party Service Providers**”). Examples include emailing information to you, maintaining our website, databases, marketing and advertising, and marketing research and analysis. For example, we use Salesforce and Hubspot to manage our prospective customer contact list. We use iCIMS to manage job online applications. When we employ another company to perform a function of this type, we only provide them with the Personal Information they need to perform their specific function and we do not authorize these service providers to use or disclose your Personal Information except as necessary to perform the tasks we have asked them to do for us or to comply with legal requirements. If you would like a list of the companies we use to assist us to manage Personal Information, please email us at privacy@americold.com.

Legal Requirements. We may disclose your Personal Information if required to do so by law or in the good faith belief that such action is necessary to (i) comply with a legal obligation, (ii) cooperate with a legal investigation or a request from a government authority, (iii) protect the legal rights, safety, and security of users of our Site, (iv) protect our legal rights and legitimate interests, and those of our business partners, service providers, and customers; (v) prevent fraud; (vi) act in urgent circumstances to protect the personal safety of users of the Site or the public, or (vii) protect against legal liability.

Aggregated data shared

We disclose aggregated statistics, such as number of Site visitors, in order to describe our Site to current and prospective business partners, and to our Third Party Service Providers for our legitimate interests and other lawful purposes.

5. Your Personal Information Rights

You have rights regarding the Personal Information we have about you.

You may object to, or restrict, our collection, use, sharing, transfer and/or storage of your Personal Information. You may also request a copy of the information that we have about you. You may also ask us to correct or remove personal information you think is incorrect.

If you would like to object, restrict, access, correct, delete, or request a copy of some or all of your personal information, please email, write, or call us at the following address: privacy@americold.com. Americold, 10 Glenlake Parkway South Tower, Suite 600, Atlanta, Georgia 30328. Our phone number for this purpose is 678-459-1946. We will respond to your request within a reasonable period of time.

We will store your Personal Information for as long as necessary to perform the tasks for which we collected it, and to comply with applicable laws and as necessary for backup, archiving, audit, preventing fraud, resolving disputes, and troubleshooting problems.

6. Your choices

A. Opt out of email

If you have provided your contact information to us, we may send you information about our products services that we believe you may be interested in. We provide an opt-out link at the bottom of each email message.

Because we plan our communications in advance, it may take a few days for your opt-out request to take effect. If you continue to receive marketing messages from us after you opt-out, please let us know so that we can investigate the situation.

B. Opt out of Google Analytics

To prevent your data from being used by Google Analytics, [click here](#) for instructions.

C. Opt out of Google behavioral advertising

To opt out of Google OBA, [click here](#) to see your Google ad settings.

D. Opting out of tracking

Please see our Cookie Policy for important information about cookies that are placed by us or by our Third Party Service Providers on your computer, mobile phone or other device and how to opt out. We do not have access to, nor does this Privacy Notice govern, the use of cookies or other tracking technologies that may be placed on your computer, mobile phone, or other device by non-affiliated, third-party ad technology, ad servers, ad networks, or any other non-affiliated third parties. If you would like to learn more about OBA or to opt out of having this information used by companies that are part of the Network Advertising Initiative to deliver targeted ads, please visit <http://optout.networkadvertising.org/> and <http://optout.aboutads.info/>. If you are located in the European Union/European Economic Area, please visit European Interactive Digital Advertising Alliance (EDAA) Your Online Choices website at <http://www.youronlinechoices.eu/>. Please note you will continue to receive generic ads. *For many of these tools, your opt-out preferences may be stored in cookies. If your browser blocks cookies, your opt-out preferences may not be effective. If you delete cookies, you may also be deleting your opt-out preferences, so you should visit these pages periodically to review your preferences or to update your choices. The above opt-out mechanisms are browser based and device specific; thus, you must opt-out on each device and on each browser to exercise your rights.*

E. Deleting cookies from your browser

To manage or delete browser cookies, please see your browser's privacy settings.

7. Exclusions

This Privacy Notice does not apply to any Personal Information collected by Americold outside the Site, such as a telephone call. This Privacy Notice does not apply to any unsolicited information you provide to us through the Site or through any other means, such as information posted to any public areas of the Site, any ideas for new products or modifications to existing products, and other unsolicited submissions (collectively, "Unsolicited Information"). All Unsolicited Information shall be deemed to be non-confidential and Americold shall be free to reproduce and use such Unsolicited Information without limitation or attribution.

8. Children

Americold does not knowingly collect Personal Information from children under the age of 13. If you are under the age of 13, please do not use the Site. If you have reason to believe that a child under the age of 13 has provided Personal Information to us, please contact us at privacy@americold.com and we will look to delete that information from our databases.

9. Links to other web applications

This Privacy Notice applies only to the Site. The Site may contain links to other websites not operated or controlled by us (the “Third Party Sites”). The policies and procedures we described here do not apply to the Third Party Sites. The links do not imply that we endorse or have reviewed the Third Party Sites. We suggest contacting those sites directly for information about their privacy policies and practices.

10. Security of Your Personal Information

We use appropriate technical and organizational measures to protect your Personal Information from loss, misuse, and unauthorized access or use, disclosure, alteration, or destruction. However, no Internet, email, or other electronic transmission is ever 100% secure or error free, so we cannot guarantee that your Personal Information will never be accessed, used, or disclosed, so you should take special care in deciding what information you share on the Service.

“Phishing” is a scam designed to steal your Personal Information. If you receive an e-mail that looks like it is from us asking you for information about you, please contact us

11. Transferring your Personal Information to Other Countries

Our Site is provided from within the United States and is subject to state and federal laws of the United States. If you are located outside the United States, your Personal Information is being transferred to, stored, used, and shared in the United States.

12. Access to information; contacting us

To keep your Personal Information accurate, current, and complete, please contact us at privacy@americold.com. We will need to verify your identity, and then will take reasonable steps to update or correct Personal Information in our possession that you have previously submitted via the Site.

13. Changes to Our Privacy Notice

We keep this Privacy Notice under regular review. Please review this policy periodically, and especially before you provide any Personal Information to us. We will also place any updates on our Site. This Privacy Notice was last updated on the date indicated at the top of this document.

14. Supplemental Privacy Notice for California Residents.

[Click here](#) for our supplemental Privacy Notice for California residents.