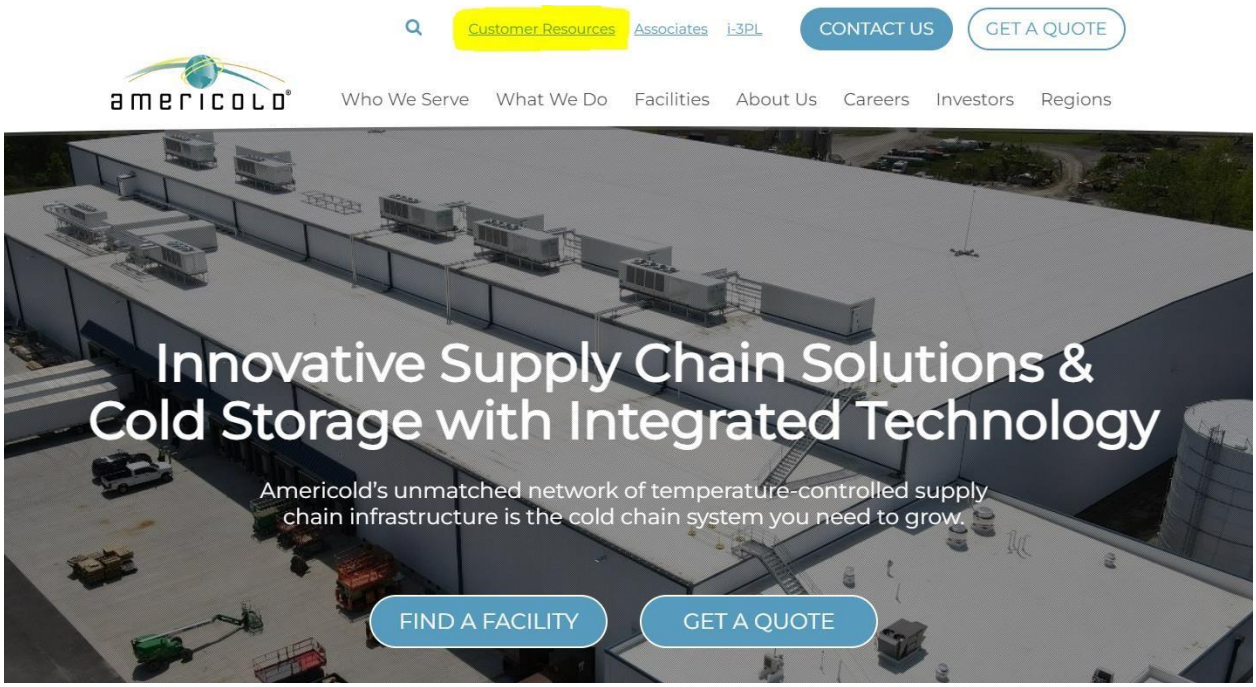
Getting Started with Requesting an EDI/Integration Project

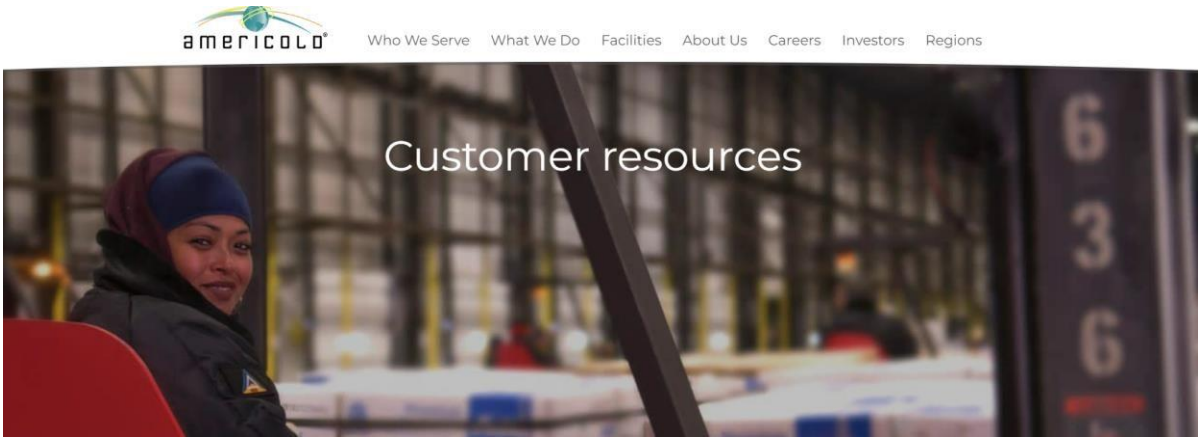
Introduction

Americold Welcome Page

Step 1: To Start the Process please visit https://www.americold.com/. Once on the Americold Website please click Customer Resources.

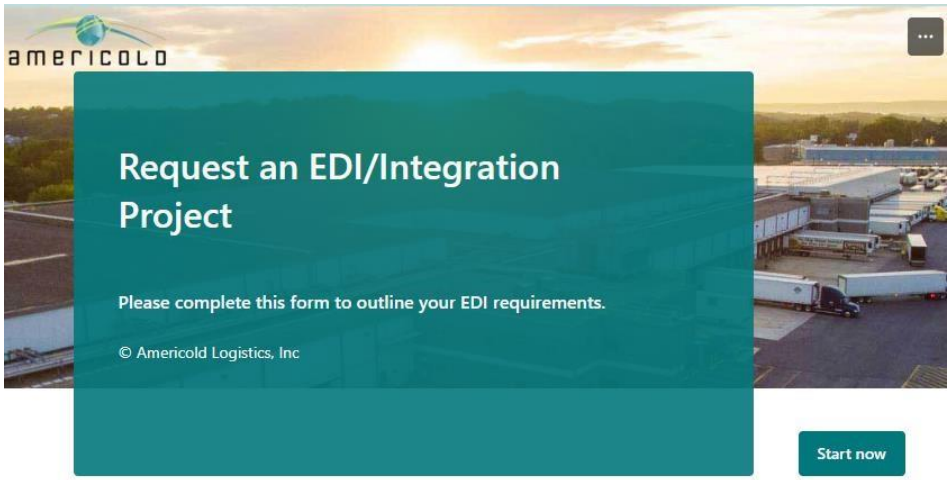


Step 2: Once you are on the Customer Service page, please select New EDI Project Request Form to begin.



Americold EDI Project Request Page

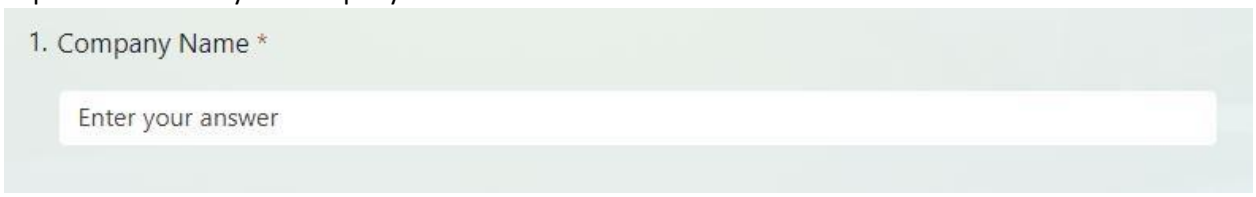
Step 2: You can choose to begin a new questionnaire from the EDI Welcome page. Please click Start Now to begin. The Technical questionnaire will appear once Start now is clicked



*Special Instructions:

- **Before starting the EDI Questionnaire Online Form, please review the corresponding Help Document (Reason: form can not be saved and resumed later).**
- **Attached Link:** https://www.americold.com/wp-content/uploads/sites/2/2023/08/Americold-EDI-MS-Forms-Guide-1.pdf
- **If you close the form before submitting, you will need to start over.**
- **If you do not know your Americold Business/Sales Contact, please contact your local Americold Warehouse, and request this information from the Office Management (Specifically obtain the salesperson's Name, Email Address, Phone). You may look up the Warehouse Details from our Facilities homepage:** https://www.americold.com/what-we-do/supply-chain-solutions/facilities/ **(Use the accurate city location and minimize the search radius for best results).**

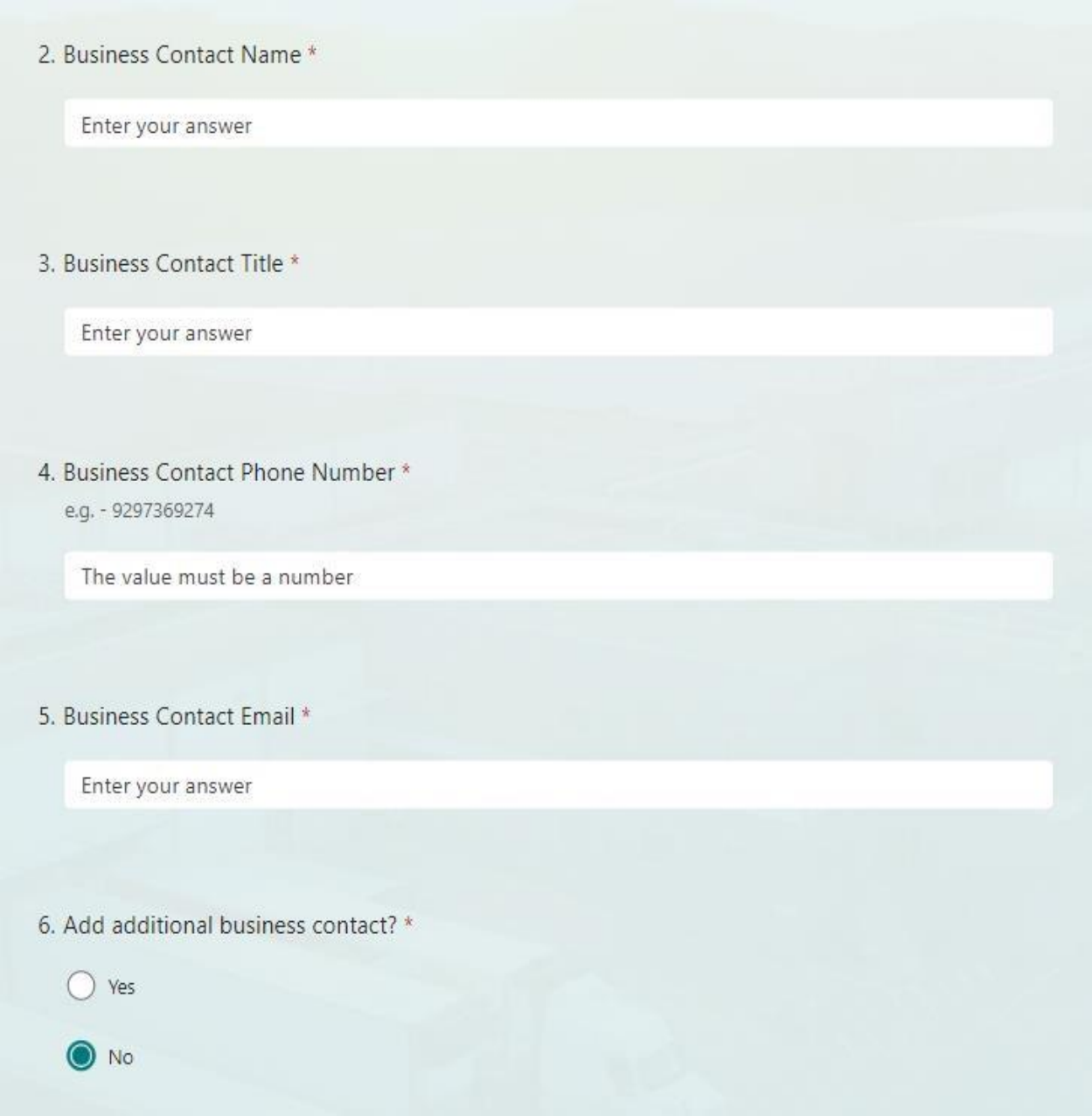
Step 3: Please fill in your company name.



Note: If the listed name of your company is incorrect, please contact us at servicedesk@americold.com.

Business Contacts

Step 4: Please list at least one Business contact from your company Contact Title, Phone # & Email. You are also able to add additional contacts if needed. Once completed click next to continue.

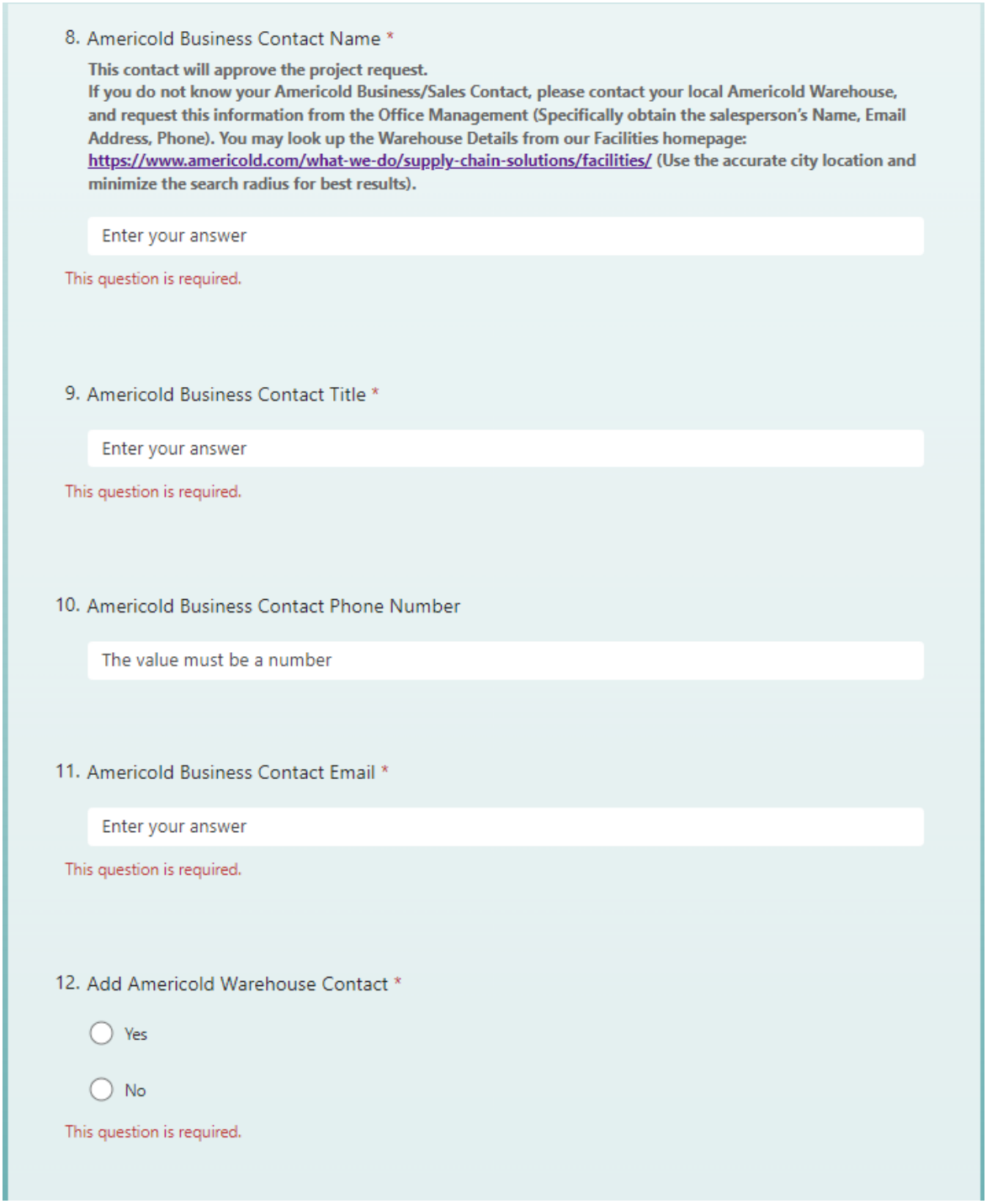


EDI Contacts

Step 5: If the Business contact is the same as the EDI contact you can select no and click Next to continue

If your EDI contact is different, please list Contact Name, Title, Phone # & Email. You are also able to add additional contacts if needed. Once completed click next to continue.

Step 6: Adding Americold Business Contact Details: Kindly share the Americold Business/Sales Contact. If you are unaware of this information, please reach out to your local warehouse and inquire about it from the office management. Access Warehouse Details on our Facilities homepage: Americold Facilities, ensuring accurate city location and minimizing the search radius for optimal results.



8. Americold Business Contact Name *

This contact will approve the project request.
If you do not know your Americold Business/Sales Contact, please contact your local Americold Warehouse, and request this information from the Office Management (Specifically obtain the salesperson's Name, Email Address, Phone). You may look up the Warehouse Details from our Facilities homepage: https://www.americold.com/what-we-do/supply-chain-solutions/facilities/ (Use the accurate city location and minimize the search radius for best results).

Enter your answer

This question is required.

9. Americold Business Contact Title *

Enter your answer

This question is required.

10. Americold Business Contact Phone Number

The value must be a number

11. Americold Business Contact Email *

Enter your answer

This question is required.

12. Add Americold Warehouse Contact *

- ○ Yes
- ○ No

This question is required.

E

Step 7: Please sepcify your requested go live date **Note: The standard timeframe for onboarding is typically four weeks**

13. Requested Go Live Date *

The standard timeframe for EDI onboarding is typically four weeks.

Please input date (M/d/yyyy)

Step 8: Please mark if Americold handles transportation for this customer

14. Does Americold handle transportation for this customer? *

- ◯ Yes
- ◯ No

EDI Specifications

Step 9: Please select your preferred/required EDI Specifications. If you wish to get setup with EDI quickly, please use the standard Americold document formats. If you have specific requirements, please choose “Customer Specs”, and provide us with an attachment of your specifications.

15. Will customer use Americold's EDI specifications or their own? *

- ◯ Americold's EDI Specifications
- ◯ Own EDI Specifications

Test Script & Sample Data

Step 10: In order to speed up the EDI setup process, please tell us if you have a test script available as well has Sample data.

16. Will customer provide sample data and test scripts?

- [ ] Sample Data
- [ ] Test Scripts

Current EDI Americold Experience

Step 11: Please select your current experience level with Americold.

17. Does the customer have EDI experience? *

- ( ) On-prem
- ( ) Third Party/VAN
- ( ) New to EDI

File format

Step 12: Please select what formatting will be used.

18. Please advise what data format(s) are to be exchanged. *

- [ ] EDIFACT
- [ ] X12
- [ ] CSV
- [ ] XML
- [ ] JSON/API
- [ ] Other

EDI Message Types

Step 13: Please choose at least one message type.

19. Please indicate EDI messages you are interested in trading. *

- [ ] 810-Warehouse Invoice
- [ ] 846 -Inventory Snapshot
- [ ] 856/DESADV -Advanced Ship Notification Inbound to Americold
- [ ] 856/DESADV -Advanced Ship Notification Outbound to Customer/Consignee
- [ ] 888/PRODAT -Item Maintenance
- [ ] 943/DESADV -Inbound Receipt
- [ ] 940/INSDES - Outbound Order
- [ ] 944/INSDES -Receipt Confirmation
- [ ] 945/DESADV -Shipment Confirmation
- [ ] 947/HANMOV -Inventory Adjustment Inbound to Americold
- [ ] 947/HANMOV -Inventory Adjustment Outbound from Americold
- [ ] Other Integrations

Carrier EDI Transactions

Step 14: If necessary, please choose a carrier EDI transaction type.

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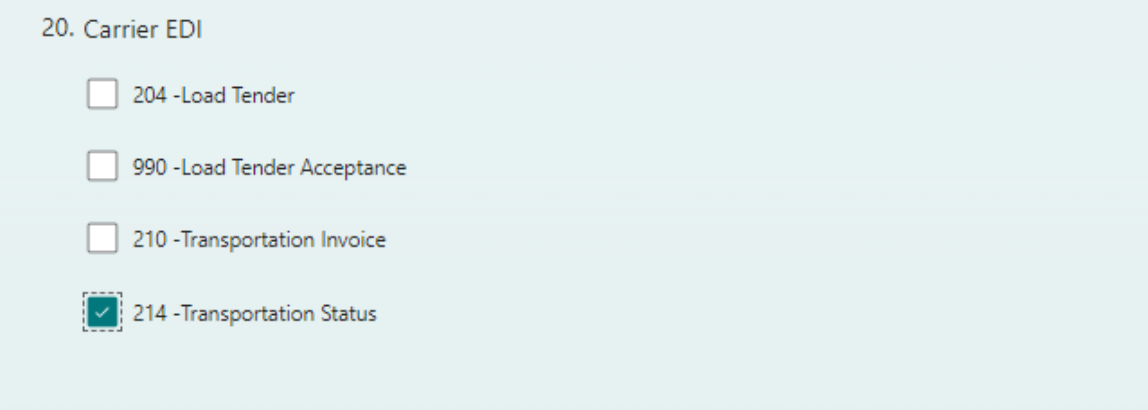
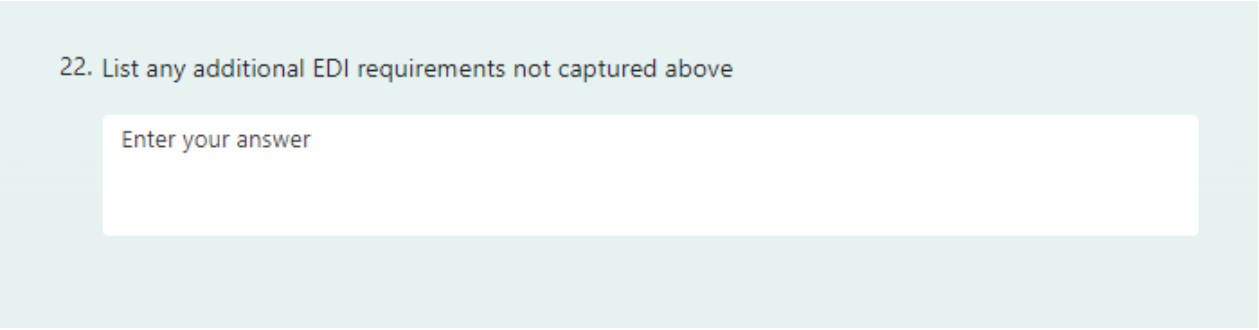
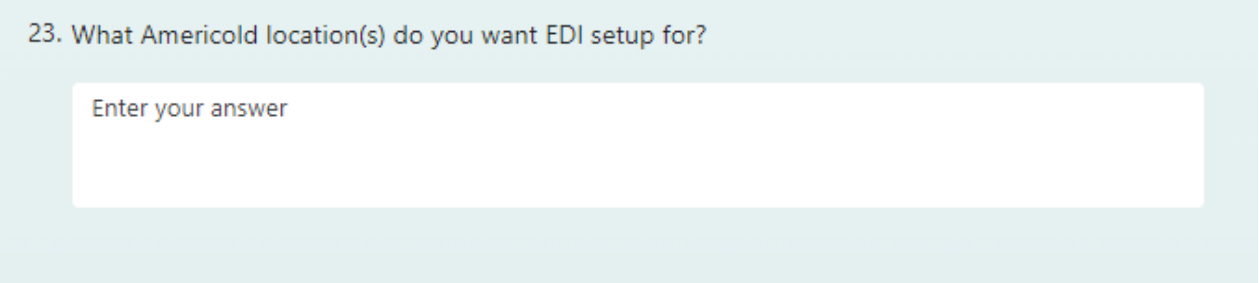


Step 15: Please select Transaction Type

Step 16: Please supply any unique EDI requirements needed for your request.



Step 17: Please supply the requested Americold locations needed for your request.



Step 18: Please list all IP and Port information: Note to is needed for In

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24. Please list all IP information for Test Environment.
e.g.- 24.156.99.202

Enter your answer

25. Please list all Port information for Test Environment.
e.g. - 4080

Enter your answer

26. Please list all IP information for Production Environment.
e.g.- 92.268.5.28

Enter your answer

27. Please list all Port information for Production Environment.
e.g.- 2030

Enter your answer

28. Please enter any additional information not captured above ?

Enter your answer

Step 19: Please List your sender Qualifier and ID's as well as your Sender IP for Test and Production environments. **Note : This is needed for information security**

29. Sender Qualifier and ID (Test Environment)
eg- 08/311135000

Enter your answer

30. Sender Qualifier and ID (Production Environment)
eg- 08/311135000

Enter your answer

31. Please choose preferred communication protocols
*

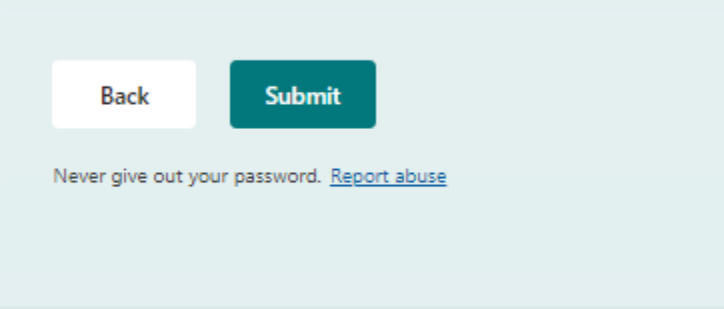
- [ ] SFTP
- [ ] AS2
- [ ] API
- [ ] Email (csv attachment)
- [ ] Other

32. If SFTP selected, is your preference to host EDI files for retrieval, or would you prefer Americold hosts?

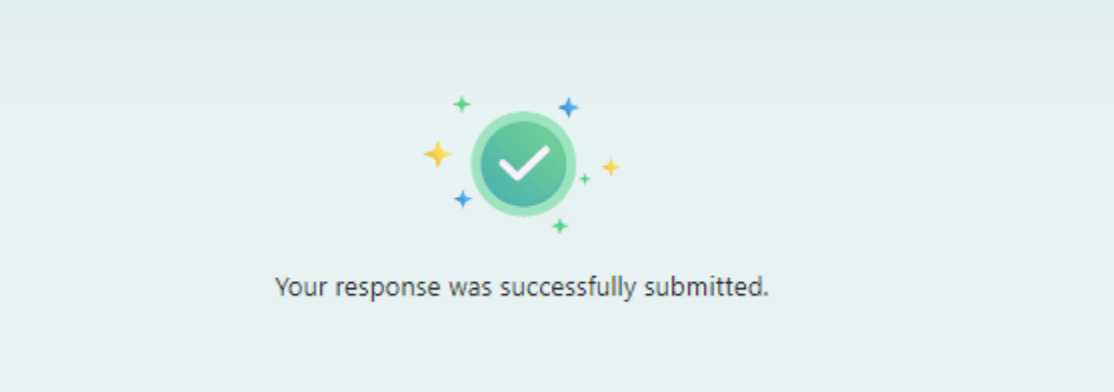
- ○ **Americold hosts : Push-Pull** (Customer will push a message to Americold's mailbox and/or pull a message from Americold's mailbox
- ○ **Americold hosts : Push-Push** (Customer will push a message to Americold's mailbox designed for them and/or Americold will push a message to the customers mentioned directory)
- ○ **Customer hosts : Push-Pull** (Customer will push a message to their mailbox designed for Americold and/or pull a message from Americold's mailbox
- ○ **Customer hosts: Push-Push** (Customer will push a message to their mailbox designed for Americold and/or Americold will push a message to the customers mentioned directory)

Back Submit

Step 20: Once the Form is complete, please click the submit button for submission of the form



Step 20: Once the form is submitted you will receive a screen that acknowledges your submission



Once Submitted you will receive the following message Via email.

Hello Laetitia Steinier,

You have successfully completed the EDI Questionnaire. It will be submitted to the Americold Business Development Team for Review and Approval.

Thank you,
EDI Team.